

EMERGENCY RENTAL ASSISTANCE PROGRAM (ERAP)

WWW.LANCASTERHELP.RENT 

for **Lancaster County** 

ASSISTANCE: ELIGIBLE HOUSEHOLDS MAY RECEIVE UP TO 12 MONTHS OF ASSISTANCE, INCLUDING RENT, UTILITY, AND OTHER HOUSING-RELATED COSTS

ELIGIBILITY *(must meet all criteria below):*

- Households that experienced a COVID-19 pandemic related job or income loss or related expense
- Demonstrate a risk of experiencing homelessness or housing instability
- Have a household income that is 80% or less the Area Median Income (AMI)

APPLICATION PROCESS:

1. Tenants submit information via www.waitlistcheck.com/PA835. If a tenant does not have internet access, they can contact a community organization below to submit an application.
2. Within three business days of submitting that information, the tenant will have access to an account at assistancecheck.com, where they will submit the supporting documentation and can check on the status of their initial submission.
3. A program representative will review and verify the documentation and information submitted, contact the housing provider and/or utility company, and approve assistance if the household qualifies for assistance.
4. Payment will be made directly to the housing provider and/or utility company. If the housing provider does not respond to the program representative, payment can be made directly to the tenant.

Application Prioritizing: Upon submission, applications will be sorted and filtered on a regular basis to meet the federal and local prioritization as established in the Program Guidelines. The application submission is not a first-come, first-serve or lottery-based process. The payment of existing housing-related arrears that could result in eviction of an eligible household is prioritized.

Applicant Eligibility-Screening and Document Review: Using the same account credentials, an applicant can log onto assistancecheck.com to update contact information, submit required documentation and check the status of their initial submission.

Online Access for Landlords: assistancecheck.com to review payments for units/tenants within the Program.

DEDICATED HELPLINE: 717.590.3101

The Helpline will assist applicants, landlords, and utility companies with questions about the program and how to get computer access and assistance in providing necessary documentation for eligibility. Assistance will be available via this helpline Monday-Friday, 9am-5pm.

Program Start Date March 8, 2021

ERAP
sites
and info
on back



ERAP COMMUNITY SITES

for Lancaster County

COLUMBIA

CHI ST. JOSEPH CHILDREN'S HEALTH
401 Locust St., **Columbia**, PA 17512
Monday-Friday, 8:30am-4pm, evening hours by appointment
Contact: 717.205.3189

COLUMBIA LIFE NETWORK (CLN)
(Afternoons by appointment)
18 S. 4th Street, **Columbia**, PA 17512
Monday-Friday, 8am-4pm
Contact: 717.684.8094

CONNESTOGA VALLEY

CONESTOGA VALLEY CHRISTIAN COMMUNITY SERVICES (CVCCS)
(By appointment)
2420 Gehman Lane, **Lancaster**, PA 17602
Tuesday – Thursday, 9am-1pm
Contact: 717.208.3711 or financial@cvccs.org

DENVER

REAL LIFE COMMUNITY SERVICES
(By appointment)
240 Main Street, Suite B, **Denver**, PA 17517
Monday – Thursday, 9am-4pm, Friday, 9am-1pm
Contact: 717.336.7797 or chris@reallcs.org

ELIZABETHTOWN

ELIZABETHTOWN COMMUNITY HOUSING & OUTREACH SERVICES (ECHOS)
(By appointment)
61 E. Washington Street, Suite 110, **Elizabethtown**, PA 17022
Contact: 717.361.0740 or info@ECHOSLancaster.org

EPHRATA

Ephrata Area Social Services (EASS)
(By appointment)
227 North State Street, **Ephrata**, PA 17552
Monday – Friday, 9am-4pm
Contact: 717.733.0345

NORTHERN LANCASTER HUB (By appointment)
Bilingual staff able to assist
560 S. Reading Road, **Ephrata**, PA 17522
Contact: 717.723.8258

LANCASTER CITY
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BASE Inc (By appointment)
447 S. Prince Street, **Lancaster**, PA 17603
Monday – Friday, 9am-5pm
Contact: dmartinez@baseinc.org or 717.742.0115

BRIGHTSIDE OPPORTUNITIES CENTER
(By appointment)
Bilingual staff able to assist
515 Hershey Avenue, **Lancaster**, PA 17603
Monday – Friday, 8am-6pm
Contact: 717.509.1342

LANCASTER CITY (continued)

COMMUNITY ACTION PARTNERSHIP (CAP)
(By appointment)
Bilingual staff able to assist
601 S. Queen Street, **Lancaster**, PA 17603
Tuesdays & Thursdays, 10am-1pm, 2-4pm
Contact: 717.299.7301

CRISPUS ATTUCKS (By appointment)
407 Howard Avenue, **Lancaster**, PA 17602
Mondays, 9am-12pm, 1-5pm, Fridays 9am-12pm
Contact: 717.394.6604

PRICE ELEMENTARY
(Evening hours by appointment)
Bilingual staff available to assist by appointment
615 Fairview Avenue, **Lancaster**, PA 17603
Monday – Friday, 8:30am-4pm
Contact: 717.291.6252

SoWe (By appointment)
Bilingual staff able to assist
417 Poplar Street, **Lancaster**, PA 17603
Contact: 717.669.3633 or lpagan@bgclanc.org

TENFOLD (FORMERLY TABOR/LHOP)
(By appointment)
Bilingual staff able to assist
308 E. King Street, **Lancaster**, PA 17602
By appointment
Contact: 717.291.9945 ext. 194 or brivera@lhop.org

NEW HOLLAND

CROSSNET MINISTRIES (By appointment)
127 W. Franklin Street, **New Holland**, PA 17557
Mondays – Wednesdays, 10am-4pm
Contact: 717.355.2454

PARADISE

THE FACTORY MINISTRIES
3293 Lincoln Hwy E, **Paradise**, PA 17562
Monday – Friday, 9am-4pm
Contact: 717.687.9594

QUARRYVILLE

SOLANCO NEIGHBORHOOD MINISTRIES (SNM)
(By appointment)
355 Buck Road, **Quarryville**, PA 17566
Monday – Thursday, 9am-12pm, 1-4pm, Fridays 9am-12pm
Contact: 717.786.4308 or office@snministries.org